

Dear Joanna,

I've been given your email address by Steve Hogg in relation to a recent night noise complaint I made online to Bristol Airport.

Basically, during the early hours of Sunday 25 July 2021 between 12.30am and 1am, I was woken by five planes all coming into land from the Weston direction, one after the other, minutes apart. I was wide awake by 1am and immediately completed an online night noise complaints form.

The response from Bristol airport is below and merely confirms the facts that I've given them and in no way addresses the complaint I made about night disturbance. They've confirmed this is exceptional but if night flights are to increase under expansion plans the situation will be dire for local residents.

Kind regards,

Mrs Jo Wring

Sent from my iPhone

Begin forwarded message:

**From:** Customer Relations <[customerrelations@bristolairport.com](mailto:customerrelations@bristolairport.com)>

**Date:** 12 August 2021 at 12:03:37 BST

**To:** Joanne Wring <

**Subject:** CAS-04312-W5Y1G2

Dear Mrs Wiring,

Thank you for your email.

Please find below an image I have taken from our flight tracking software. On the date in question we can see there were five arrivals all arriving from the West. All of these flights arrived between 00:30 and 01:00. This is far from usual practice. As you may well know Bristol Airport has several layers of rules and obligations governing aircraft movements at night. During this period it appears that each of these flights had the departure from their originating airports delayed by up to an hour, this meant they all arrived at Bristol during our night period. As such, all of which will have impacted the Airport's finite night movement quota. We have enquired as to the underlying reasons behind this grouping of delayed arrivals and are waiting for a response. At this point it would appear to be an extremely unusual coincidence, but as I say we are still awaiting definitive clarification.



Thank you again for taking your time to write to us.

Kind regards

Maria Bell

Customer Relations

Bristol Airport,  
Bristol, BS48 3DY

[www.bristolairport.co.uk](http://www.bristolairport.co.uk)