

## London Luton Airport Consultative Committee (LLACC) Noise Insulation Sub-Committee

Tuesday 7<sup>th</sup> November 2017 at 15:00hrs (Hilton Garden Inn Hotel, Butterfield Green)

## **Meeting Notes**

	Attendees		
	Martin Routledge	LLACC Independently Appointed Chairman	
	David Charles	Bickerdike Allen Partners	
	Michael Dolling	Luton Borough Council	
	Michael Muir	North Herts District Council	
	Nicole Morris	Community Noise Officer (LLA)	
	Apologies		
	Louise Attrup	LADACAN	
			Action
1.0	Welcome and Apologies		
	Members of the Noise Insulation Sub-C	ommittee were welcomed.	NM
	The committee commented that the m	ninutes of the meetings (with sensitive	
	information redacted) should be available to the public and it may be		
	advisable to add these to the NTSC me	eting minutes or the LLACC website.	
	NM agreed to look into this.		
2.0	Minutes and Matters Arising		
2.1	Action from previous meeting: NM confirmed that if a person changes their		
	mind after refusing the opportunity for Noise Insulation, then we would try		
		dget has already been spent then they	
	would need to wait until the next year.		
2.2	Action from previous meeting: NM clar		
	residential buildings (in this case the so		
3.0	committee should they chose to insula Update of Insulation during 2017	te the property.	
5.0			
3.1	NM explained that 73 properties were o	contacted in 2017, and upon initial	
3.1	NM explained that 73 properties were contact 54 properties expressed an interest of the contact 54 properties expressed an interest of the contact 54 properties expressed and interest of the contact 54 properties expressed and interest of the contact 54 properties expressed and interest of the contact 54 properties were contact 54 properties expressed and interest 54 properties were contact 54 properties expressed and interest 54 properties were contact 54 properties were contact 54 properties expressed and interest 54 properties expressed expressed expressed expressed expressed expressed expressed exp	•	

	Noise Insulators then visited these 54 properties to explain the scheme	
	further including the type of insulation on offer as well as explaining the	
	ventilation units. After explaining the scheme, a further 15 properties	
	declined the scheme, and 38 properties accepted the insulation.	
	The insulation for all 38 properties was complete at the time of the meeting.	
	Listed below are the properties insulated in 2017:	
3.2	The committee asked if the money that was left unspent is carried over to	1
	the next year, NM explained that the condition states that £100,000 must be	
	available each year and therefore the fund is topped up to £100,000 rather	
	than rolling over.	
3.3	Members asked how LLA would contact landlords, NM highlighted that LLA	
	addresses the letter to the property owner and this is usually passed onto	
	them. Some property owners had already accepted the scheme and so this	
	process was working.	
	   During 2017, LLA also trialled a leaflet drop with Granville Noise Insulators –	
	the leaflet was sent to eligible properties after the initial letters had been	
	sent out. The leaflet informed the property owner that Granville would be in	
	the area on a certain date and if they wanted to take part in the scheme,	
	Granville could conduct the initial survey and explain more about the scheme.	
	This also allowed the landlords to meet Granville, rather than the tenants.	
3.4	There was concerns from the committee regarding the ventilation units and	
	if there were any alternatives to these. DC mentioned that the ventilation	
	units being used were the best and can be hidden within a room. Any	
	alternatives would let in significant noise and could therefore reduce the	
2 =	quality of the noise insulation.	
3.5	MM questioned whether the new taxiways may cause the noise contour to grow.	
	DC clarified that the contours are created on the previous year's data, and	
	therefore this may change when the taxiways are built, but it cannot be	n

	The state of the s	
	confirmed. Although currently the contours have only been created using airborne noise.	
3.6	DC told members that Bickerdike Allen had been providing before and after testing within the properties which has shown a reduction between 2db and 15db. Four properties had been tested so far (three in 2017).	NM
	Members asked if LLA were gathering the positive feedback from those properties which had been insulated and if this can be put on the website, as quotes. NM agreed to look into this.	
4.0	Selection of Properties	
4.1	The committee agreed that it would be best to insulate residential properties (including care homes) rather than non-residential properties.	
	The committee were keen to insulate those properties which met all three criteria, as these were experiencing the most noise. However, they noted that these were all in Bedfordshire and MM felt that it was important to include Hertfordshire too. Consequently, the committee decided to select the only four properties in Hertfordshire that meet two of the criteria.	
	The committee then went on to select the eligible properties in Bedfordshire and recognised that those closest to the airport are those which experienced the most noise and therefore these properties were considered the priority.	
	After the discussion, the following properties were selected:	
	This would mean that all properties that meet two or more of the eligibility criteria in Hertfordshire would have been contacted in the first three years of the scheme.	
4.2	The committee commented that as the contours supplied were 2016 contours, these may have grown with the increase in movements. DC explained that as the period for data collection of the summer 2017 contours has only just finished, the contours had not been created yet. It was noted that the previous year's contours should always be used and supplied at each meeting, in line with the planning condition.	

4.3	The committee queried how the delayed deployment of landing gear may	
	affect the eligibility noise contour. DC stated that as the trial had benefits	
	further out, the trial would be unlikely to change the contours closer to the	
	airport and those eligible for the noise insulation scheme.	
4.4	MM asked if more money would be added to the insulation scheme as LLA was	NM
	growing ahead of schedule and therefore the contours were also growing ahead	
	of schedule, meaning more homes were becoming eligible and therefore more	
	money as part of the scheme would help more people quicker.	
	NM confirmed that she would bring this to the attention of LLA and this could	
	be discussed at NTSC.	
5.0	Any Other Business	
5.1	NM explained that she had been contacted by a resident in	
	regarding insulation for his property.	
	The members felt that the planning condition must first be satisfied, and as	
	there are still properties within the eligible contour that have not yet been	
	selected for insulation, they felt the priority should be on eligible properties	
	within the contour. The committee decided not to select this property for	
	insulation.	
5.2	The committee advised that the scheme needs to be in the press and LLA	NM
	should be telling people about the good projects the airport is undertaking. In	
	the press there should be quotes from local people who have benefitted from the scheme too. NM agreed to take this back to the airport.	